HSLS *Update*

http://www.hsls.pitt.edu

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IN THIS ISSUE

HSLS Presents Workshops for Public Librarians

HSLS librarians are presenting a series of three workshops for public librarians titled **"Health Information for Public Librarians: Understanding Medical Information and Identifying Resources for the Southwestern Pennsylvania Community."** The workshops are being presented as part of the *Health Information for the Public* contract awarded to HSLS by the Middle Atlantic Region of the National Network of Libraries of Medicine and the National Library of Medicine.

Public libraries and their librarians are asked to provide health and medical information on a routine basis. With continuing advances in Internet technologies, and increasing use of the Internet for health information, the public librarian plays a pivotal role in providing consumer health information. By participating in the three HSLS-sponsored workshops, public librarians and library staff throughout Southwestern Pennsylvania will gain an intro-

WPIC Library Celebrates!

A Reception and Open House was held at the Western Psychiatric Institute and Clinic Library on the afternoon of Thursday, November 30, 2000 to celebrate completion of the renovations and space reconfiguration that began in March 1999. Open House activities included Library tours, online demonstrations, historical exhibits and refreshments.

Approximately 1800 square feet on the library's upper floor were remodeled, and most of the library's books, journals and reference materials were moved during the project. The changes include a relocated reference area, a consolidated journal collection, and newly reupholstered chairs.

A very visible change near the Library entrance is the new reference area that joins the reference book collec-

Ester Saghafi, WPIC Librarian, assists a patron in the newly renovated reference area, located near the Library entrance

WPIC Library Celebrates! *continued from page 1*

tion and new information desk in the space formerly occupied by the PC Lab. Reference staff is available to assist with your information needs from 9:00 AM – 4:00 PM, Monday through Friday, and at other times by appointment.

The renovations permitted the consolidation of all bound, unbound and current journals on the Library's first floor. The pre-1975 journals, previously housed on the Library's upper floor, were moved to the first floor, and the book collection now occupies the Library's upper floor. A total of 70,000 bound volumes, including books, journals and indices were relocated by dedicated library staff members during the renovations.

To provide additional stack space to accommodate the entire journal collec-

tion on the first floor, the PC Lab permanently closed in March 1999. Public computers are available adjacent to the reference area for accessing PITTCat and HSL Online databases and journals, but there are no longer computers for office work, email or general Internet access. WPIC users are welcome to use the Computer and Media Center in Falk Library, and faculty and students with University of Pittsburgh ID cards may also use other computer labs on campus.

Concurrent with the Library's space reconfiguration, Ester Saghafi, WPIC Librarian, conducted a major collection evaluation. The entire circulating book collection was reviewed and consolidated to eliminate duplicate copies and materials on peripheral topics. Most of these materials were little used and

available in other University libraries. Many of the 7,200 eliminated books, which were made available during a month-long book giveaway, found new homes with WPIC faculty and staff.

Although some of the Library's square footage was lost, months of planning and coordination by Jim Fischerkeller, WPIC Library Supervisor, Deb Silverman, HSLS Assistant Director for Resource Management, Library staff and student assistants resulted in a very successful, functional and attractive outcome. In addition, WPIC Library staff members are to be commended for maintaining the high level of service enjoyed by users of the Library throughout the noise, dust and disruptions of the renovation project.

HSL Document Express
Now Offers Color Copies

Sometimes a photocopy just isn't enough. Color is essential to medical images and health sciences professionals often require color copies of illustrations in medical journals. *HSL Document Express*, the document delivery service for the Health Sciences Library System, can now supply color copies of articles from most medical and scientific journals.

For articles in the HSLS collections, we can scan and print a color copy of the article. For articles not in the HSLS collections, we can obtain a color copy through a document delivery supplier such as CISTI, the Canadian Institute for Scientific and Technical Information. CISTI currently provides access to approximately 70% of the journals indexed in MEDLINE and thousands of scientific and technical journals. If the article is not available through HSLS or CISTI, we will try several other document delivery suppliers. Unfortunately we are not able to guarantee availability of color copies for all journals.

Costs for this service will vary for each request, depending on the charges assessed by our suppliers. Generally costs range from $20 - $60 depending on suppliers' fees. HSLS will subsidize the cost of processing the request and will pass along any supplier charges to you. If you want to know more about obtaining color copies, or the cost of a color copy for a particular article, please contact Ammon Ripple, Document Delivery Librarian, at 412-648-1251 or ammon2@pitt.edu.
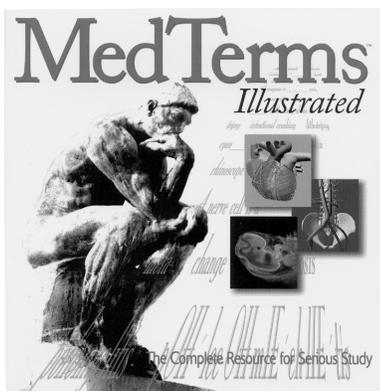
--Ammon Ripple

Medical Terminology Learning Tool Available in CMC

MedTerms, a self-instruction course in medical terminology, is now available in the Falk Library Computer and Media Center. This CD-ROM resource can serve as a reference source, a language tutor, and learning-evaluation tool. The program is based on a course developed at the University of Texas Health Science Center at San Antonio, and produced by Victory Technologies.

MedTerms assists learners to gain fluency in medical terminology through self-correcting exercises, screen based tutorials, and Pre- and Post-tests. By learning 300 thematically grouped prefixes, root words, and suffixes, users who complete this self-paced, 20-hour course will become adept in the use of more than 1,300 medical terms, and be able to decipher unfamiliar medical words. *MedTerms* feature a glossary, which contains a definition of each term, a breakout of its prefix, root, and/or suffix and also pronounces every term in a human voice.

The *MedTerms* CD-ROM is available for use in the CMC. For more information contact Fran Yarger at 648-8955 or yarger@pitt.edu.   *--Fran Yarger*

HSLS Workshops for Public Librarians

duction to medical information and resources, collection development, and health and medical databases, together with an overview of evidence-based medicine.

More than 90 public librarians and staff participated in **Workshop I,** *Introduction to Medical Information*, on November 13, 2000. Guest speakers included a keynote address by Loren H. Roth, MD, MPH, Senior Vice President, Medical Services, UPMC Health System and Associate Vice Chancellor for Health Sciences, University of Pittsburgh; and presentations by Kathryn J. Conrad, MSN, MA, RN, AOCN, Director, Cancer Education, The University of Pittsburgh Cancer Institute; and Suzanne R. Hannegan, MSW, ACSW, LSW, Clinical Social Worker, UPMC Presbyterian.

HSLS Librarians Charles B. Wessel and Jody Wozar discuss health information for public librarians at Workshop I

Workshop facilitators include HSLS Faculty Librarians Charles B. Wessel MLS, Coordinator of Affiliated Hospital Services; Jody Wozar MLIS, Reference Librarian; and Michele Klein Fedyshin MSLS, Manager of Library Services at UPMC Shadyside. Funding for the HSLS "Health Information for Public Librarians" is provided by the Middle Atlantic Region of the National Network of Libraries of Medicine, and the National Library of Medicine and the Allegheny County Library Association. **Workshop II,** *Internet Resources and Databases* will be offered on a variety of dates and times between January and March 2001. **Workshop III,** *Information on Complementary and Alternative Medicine* will be offered in Spring/Summer 2001.

Questions about the Workshops? Contact Charles B. Wessel at 412-648-8730, cbw@pitt.edu or Jody Wozar at 412-383-9947, jwozar@pitt.edu.

HSLS Staff News

HSLS Reference Librarian **Patricia W. Friedman** presented *Development of a MeSH-Based Index of Faculty Research Interests* at the American Medical Informatics Association Annual Symposium in Los Angeles on November 8, 2000. Co-authors of the paper are Benjamin L. Winnick, Charles P. Friedman, and **Patricia C. Mickelson**.

HSLS Reference Librarian **Linda Hartman** published "SLA Report" [report on the continuing education course "Embracing the Web: Best Practices for Searching the Web for Pharmaceutical, Biotechnology, and Health Technology Information"] in *Library Hi Tech News* 17 (8): 13-14, 2000.

Nancy H. Tannery, HSLS Assistant Director for Information Services and Ellen Detlefsen, Associate Professor, School of Information Sciences published "Evaluating and Choosing Websites on Women's Health: The Perspective from Academe" in *Health Care on the Internet* 4 (2/3): 19-31, 2000.

WPIC Library Virtual Exhibit

The WPIC Library has been through a number of transformations since it opened in 1942 as part of the newly constructed Western State Psychiatric Hospital. A virtual exhibit, "The History of WPIC Library" <http://www.hsls.pitt.edu/wpic/> outlines the Library's development through six decades to become one of the world's most comprehensive resources in psychiatry and the behavioral sciences. The exhibit features text, photographs, movie clips and a 360° panoramic tour of the Library as it appeared in the late 1950's.

The WPIC Library Open House, held on November 30, provided a venue for introducing the virtual exhibit (see related story on pages 1-2). The exhibit was created by Fran Yarger, Head of the Computer and Media Center; Rebecca Abromitis, HSLS Reference Librarian; and Heather Midkiff, former Library Specialist at Falk Library.

E-Journal Update

HSLS users now have access to the complete Kluwer Online electronic journal collection <http://www.wkap.nl/kaphtml.htm/KLUWERONLINE>, which includes selected biomedical journals from Kluwer Academic Publishers, Kluwer Academic/Plenum Publishers, and Kluwer Academic/Human Sciences Press. Some of the newly available titles include:

American Journal of Community Psychology
Annals of Oncology
Breast Cancer Research and Treatment
Digestive Diseases and Sciences
Journal of Abnormal Child Psychology
Pharmaceutical Research

Available electronic titles of interest to HSLS users can be located in PITTCat <http://pittcat.pitt.edu/> and on the HSLS E-Journals page <http://www.hsls.pitt.edu/hslonline/ejournals>. *--Phil Bergen*

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Internet Resources Page Redesigned for Easier Access

The HSLS Homepage <http://www.hsls.pitt.edu> provides library users with links to a variety of useful health sciences information. The Internet Resources page, which can be accessed through the Homepage, or directly at <http://www.hsls. pitt.edu/intres/>, is one such resource. It offers links to information about specific diseases, conditions and clinical specialties, as well as administrative and technical topics related to health and medicine.

Recently, the HSLS Web Committee put the Internet Resources Web page through a complete revision. These revisions included a reexamination of the subjects covered, removal of old or broken links, addition of new links, and a cleaner look to the pages. Many technical innovations have also been applied to the management of the pages, making them easier to update and keep current.

Q. *What kind of material is featured?*

A. The pages are divided into three broad categories: *Health Resources*, *Mental Health Resources*, and *Internet Guides and Tutorials*. Within each broad category are subtopics, including disciplines and diseases. For example, under *Health Resources*, there are 24 subcategories such as Dentistry, Ethics, and AIDS/HIV. The *Internet Guides and Tutorials* differ slightly in their organization and content. Each covers a topic such as Grant and Funding Resources, or Health Statistics that are useful across multiple disciplines.

Q. *Why were particular Web sites selected?*

A. Librarians at HSLS choose Web sites for inclusion based on the relevance of the content to medical professionals, the reliability of the source, and currency of information. HSLS Librarians Barb Folb, Pat Friedman, Jill Foust, Amy Gregg, Linda Hartman, Michele Klein Fedyshin, Alice Kuller, Nancy Tannery, and Charles Wessel have all contributed to the newly revised Internet Resources pages.

Q. *Why would I use HSLS Internet Resources instead of a search engine to find material?*

A. The use of a search engine is an excellent starting point for finding information on the Web. But sometimes you need to find focused information of high quality in a short amount of time. Under those conditions, sorting through and assessing the many sites retrieved by a search engine can be a labor-intensive task. HSLS Librarians annotate most of our site selections, to save you time in choosing links worth following.

Q. *There is a terrific Web site you haven't included. How do I suggest it be added?*

A. We welcome the suggestion of sites to include from our users. Contact Barbara Folb at folb@pitt.edu, or 624-0911 to suggest a Web page for consideration. On the flip side, if you see a site that contains information you consider poor, please let us know and we will reconsider its inclusion.

--Barb Folb

HSLS Schedule of Classes, January - February 2000

HSLS ORIENTATION

Introduction and Tour of Falk Library*
(Falk Library, meet inside entrance to Library)
Friday, January 19...............................11:00am-Noon
Wednesday, February 14.......................11:00am-Noon

HSL ONLINE DATABASES

Searching for Evidence-Based Literature
(Location: Falk Library, CMC Classroom #2)
Wednesday, January 10......................1:00pm-2:30pm

MEDLINE Searching using the HSL Online Web Gateway
(Location: Falk Library, CMC Classroom #2)
Monday, January 8............................1:00pm-2:30pm
Tuesday, February 20.....................10:30am-12:00pm

Introduction to MICROMEDEX
(Location:Falk Library, CMC Classroom #2)
Wednesday, January 17....................10:00am-11:30am

BIBLIOGRAPHIC MANAGEMENT

EndNote Basics*
(Location: Falk Library, CMC Classroom #2)
Friday, January 19.............................2:30pm-4:00pm
Tuesday, February 27......................10:00am-11:30am

Introduction to ProCiteVersion 5*
(Location: Falk Library, CMC Classroom #2)
Tuesday, January 23...........................1:00pm-3:00pm

SPECIAL TOPICS

Finding Information on Psychological & Psychiatric Testing Instruments
(Location: Falk Library, CMC Classroom #1)
Tuesday, January 16.........................9:00am-10:30am

SOFTWARE TRAINING

Adobe Photoshop for Beginners*
(Location: Falk Library, CMC Classroom #1)
Thursday, January 11.....................10:00am-12:00pm
Wednesday, February 21....................2:00pm-4:00pm

PowerPoint for Presentations*
(Location: Falk Library, CMC Classroom #1)
Thursday, January 25........................2:00pm-4:00pm
Monday, February 26.....................10:00am-12:00pm

WORLD WIDE WEB

Medical Humanities Resources on the WWW
(Location: Falk Library, CMC Classroom #1)
Thursday, February 15....................10:00am-11:30am

Searching MEDLINE on PubMed
(Location: Falk Library, CMC Classroom #2)
Wednesday, January 24...................10:30am-12:00pm

No registration required. Seating for classes is first-come, first-served until the class is full.

Detailed course descriptions are available at http://www.hsls.pitt.edu/classes

AMA CATEGORY 2 CREDIT

*These activities meet the requirements for AMA Category 2 Continuing Medical Education. Physicians should maintain records of attendance, claiming one hour of credit for each hour of course participation. The AMA Physician's Recognition Award permits up to 30 hours of the 50 hours required annually to be earned in Category 2 activities. CME Category 2 credit is not offered for courses marked with ***

You Can Leave the Re-shelving to Us

Like many libraries, the HSLS libraries have signs posted asking patrons not to re-shelve library materials after they have used them. While it is true that we do not want our patrons to spend their valuable time cleaning up the library, we actually prefer that you do not put materials back after use for several reasons.

When patrons *borrow* materials we are able to gather data on which books are borrowed and how often. From those figures we can understand how the collection is being used, and what materials we should buy in the future. For the *non-circulating* materials, however, we need to obtain that information from re-shelving statistics. If you re-shelve your own materials we have no way of knowing they have been used. If use appears to be low we might decide the title is not worth keeping. In addition, a patron may inadvertently replace a volume in the wrong spot on the shelf, making it difficult for the next user to locate.

In HSLS libraries, shelving statistics play an important role in managing the journal collection. When journal volumes or recent issues are re-shelved, we document each use of that title in the integrated library system-the backbone of PITTCat. At regular intervals we extract the data on all the journal use, to determine which are our most used and least used journals. We can also calculate from the use data and subscription data the cost per use of each title, and which subject areas of our collection are the most heavily used. Use statistics alone cannot determine a title's value to the collection. For example, a journal with a very narrow subject scope may see little use, but still be very important in its area. Overall, however, use data can be an extremely helpful tool in understanding collection usage.

The library shelvers are committed to re-shelving materials quickly so they will be available for the next user. We appreciate that you want the library to be a neat and pleasant place to work, but shelving is one job you can leave to us. *--Deb Silverman*

Partners in Information Access Project Completed

HSLS has successfully completed its 18-month contract to train public health professionals on how to access information resources. This contract was awarded to HSLS in 1998 by the National Library of Medicine and the Middle Atlantic Region of the National Network of Libraries of Medicine. The project's goals were to increase health professionals' awareness of and ability to access, identify, and evaluate national, state and local health information resources and services, including those of the National Library of Medicine, Centers for Disease Control and Prevention (CDC), the Pennsylvania Department of Health and HSLS.

More than 370 public health professionals attended 34 workshops held throughout Pennsylvania. The workshops were taught by HSLS librarians Charles Wessel and Amy Gregg through the following organizations: Allegheny County Health Department, Erie County Health Department, Montgomery County Health Department, Pennsylvania Department of Health, Pennsylvania Association of School Nurses and Practitioners, and the Pennsylvania Public Health Association. Wessel and Gregg also developed an innovative web site <http://www.hsls.pitt.edu/outreach/partners/partners.html> to support the curriculum and provide access to relevant sites and resources.

During the course of the project, workshop participants were asked to complete pre-tests to compile baseline information about their information needs and their use of a variety of print and electronic information tools. Participants were contacted several months after they attended a training session to determine the impact of this experience. More than 75% of participants indicated increased use of the Internet for locating health or work related information, with 63% using the Web to find information daily or weekly after training, and only 34% doing so before training. Participants also indicated a greater degree of comfort in using the Internet search engines to locate quality health information, and in using specific Internet-based resources such as the CDC Web site and PubMed. *--Barbara Epstein*

'Tis the Season Exhibit

Get into the spirit! Visit the current exhibit *'Tis the Season* in the Falk Library lobby. The display features health-related books and articles with winter and holiday season themes. Exhibit topics include: winter sports medicine; tuberculosis and the story of the Christmas Seal; seasonal affective disorder; and even Christmas tree hazards such as contact dermatitis, respiratory hypersensitivity or unilateral phrenic nerve paralysis (from cutting down a tree). 'Bah! Humbug!' you say? Tiny Tim, Charles Dickens' endearing character from *The Christmas Carol*, is also part of the exhibit. The nature of Tiny Tim's illness is a mystery open to debate and speculation. A bibliography of the books and articles in the exhibit is available by clicking "Falk Display Case Contents" on the HSLS Homepage <http://www.hsls.pitt.edu>.

HSLS Holiday Hours

HSLS libraries will maintain regular hours* during the holiday season *with the following exceptions:*

Falk Library

December 24-25	CLOSED
December 26-29	8:30AM - 5:00PM
December 30	9:30AM - 5:00PM
December 31	9:30AM - 5:00PM
January 1	CLOSED

WPIC Library

December 16-17	CLOSED
December 18-22	8:00AM – 5:00PM
December 23-25	CLOSED
December 26-29	8:00AM - 5:00PM
December 30-January 1	CLOSED

UPMC Shadyside Hillman/Hopwood Library

December 24	Noon - 4:00PM
December 25	CLOSED
December 31	Noon - 4:00PM
January 1	CLOSED

*The schedule of regular hours for Falk and WPIC Libraries is available at <http://www.hsls.pitt.edu/services/hours/>, and the Hillman/Hopwood Library hours are available at <http://www.hsls.pitt.edu/chi/hhrcinfo/>.

University of Pittsburgh
Health Sciences Library System
Falk Library of the Health Sciences
200 Scaife Hall, DeSoto & Terrace Streets
Pittsburgh, PA 15261