ON-THE-GO: Usage of a Library's Mobile Resources Web page

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- To create a concise Web page to promote the mobile usage of library resources available via an app or mobile Web site
- To answer patron's frequently asked questions about these resources

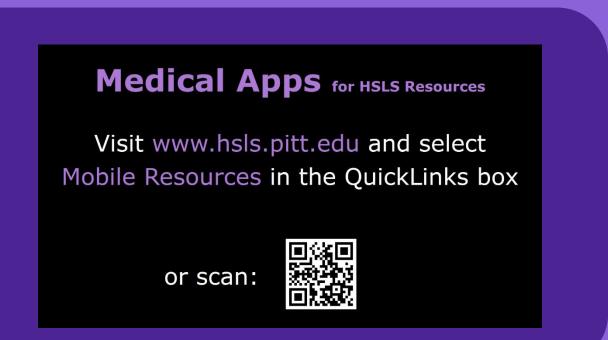








- 5 newsletter articles
- 2 display cases
- Linked from library's home page
- Displayed on digital signs
- Featured in library orientations



Results

via Google Analytics Report Oct 2012 – Aug 2013

17,747 views*

2,276 visits*

44% new visitors

- 1,004 visits
- Viewed pages for 5 minutes on average

56% repeat visitors

- 1,272 visits
- Viewed pages for 20 minutes on average

Average 8 pages viewed per visit

* Views = any time a page or subpage is loaded Visits = visitor starts at one page and views one or more pages in a set timeframe

www.hsls.pitt.edu/resources/mobile-resources

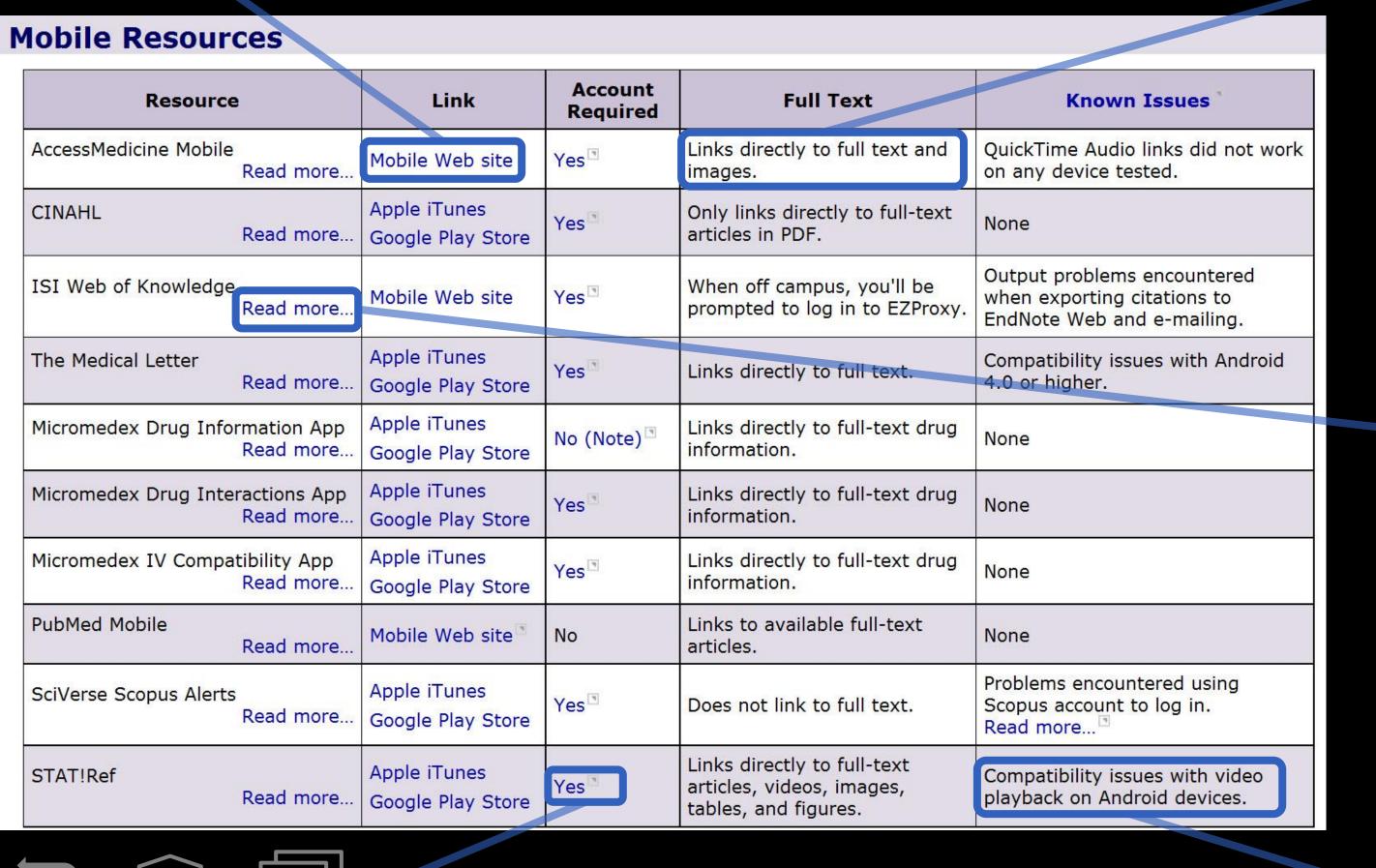
Launch date: Sep 28, 2012

Identify if full-text is available

Tap and go directly

to mobile Web site

or download app



Step-by-step instructions on account set-up

View more information about content and features THOMSON REUTERS

> Issues identified by librarians through testing

Knowledge and log in to your account to verify that you are still a valid user. Otherwise, you'll get an authentication error message instructing you to reactivate your account.

IP addresses of the App Committee were not filtered out of the results reported

resources on a regular basis

Re-evaluate

Update Web pages as needed

Evaluate and incorporate new apps or mobile Web sites as they become available

- Jill Foust, Head of the HSLS App Committee
- Dave Powell, Systems Analyst